The Canadian Anti-Money Laundering Institute



Privacy is an operational concern and it belongs on the front lines where customer information is collected right through an organization's lifecycle of information flow.

Employees that are unaware of corporate privacy policies and how they are related to their role make mistakes when dealing with customers or when using/disclosing customer information.

You do not need to be a privacy expert, but you do need to understand policy, learn to be sensitive to customer privacy concerns, and apply privacy policies in your role every day. Creating privacy policies is not enough; effective training is imperative.

Available privacy training programs:

- Personal Information Protection & Electronic Documents Act (PIPEDA)
- Alberta Personal Information Protection Act (PIPA)
- British Columbia PIPA
- Québec: An Act Respecting the Protection of Personal Information in the Private Sector









Personal Information Protection and Electronic **Documents Act (PIPEDA) Training Program**

- Module 1: Introduction
- Module 2: Understanding the PIPEDA
- Module 3: How to Fulfill Compliance Responsibilities
- Module 4: Application of the PIPEDA

Upon completion of this training program, you will be able to:

- Identify the main components of the PIPEDA;
- Define the ten privacy principles and how to explain them in business terms;
- Identify consumers' rights and how to assist them in exercising their rights;
- Identify how to deal with managing access to a consumer's personal information;
- Identify how to deal with complaints;
- State the penalties for non-compliance;
- Identify the Commissioner's powers and how to work with the Commissioner's office;
- Identify some key Commissioner's findings; and
- Recognize what is reasonable under certain circumstances.

Alberta Personal information Protection Act (PIPA)

- Module One: Introduction
- Module Two: Understanding the Alberta PIPA
- Module Three: How to Fulfill Compliance Responsibilities

Upon completion of this training program, you will be able to:

- Identify what personal information is;
- Identify to whom and what the PIPA applies;
- Identify the main requirements of the PIPA;
- Recognize what is reasonable under certain circumstances;
- Identify the compliance requirements;
- Identify the access and complaint process;
- Identify the role of the Information and Privacy Commissioner; and
- Identify penalties for non-compliance.

British Columbia Personal information Protection Act (PIPA)

PO Box 427

K0G 1N0

Merrickville, Ontario

- Module One: Introduction
- Module Two: Understanding the British Columbia PIPA





- Module Three: How to Fulfill Compliance Responsibilities Upon completion of this training program, you will be able to:
- Identify what personal information is;
- Identify to whom and what the PIPA applies;
- Identify the main requirements of the PIPA;
- Recognize what is reasonable under certain circumstances;
- Identify the compliance requirements;
- Identify the access and complaint process;
- Identify the role of the Information and Privacy Commissioner; and
- Identify penalties for non-compliance.

Québec: An Act Respecting the Protection of Personal Information in the Private Sector

- Module One: Introduction
- Module Two: Understanding Québec's Privacy Act
- Module Three: How to Fulfill Compliance Responsibilities

Upon completion of this training program, you will be able to:

- Identify what personal information is;
- Identify to whom and what Québec's Privacy Act applies;
- Identify the main requirements of Québec's Privacy Act;
- Recognize what is reasonable under certain circumstances;
- Identify the compliance requirements;
- Identify the access and complaint process; and
- Penalties for non-compliance.

Upon successful completion of CAMLI's privacy training programs, you will receive:

- a certificate of program completion documenting your understanding of the privacy requirements mandated by federal/provincial legislation.
- 4 CAMLI Continuing Education (CE) hours that can be used for qualification or maintenance of CAMLI designations.

CAMLI's privacy training programs include:

- 24/7 access to all training program materials via your CAMLI user account;
- the latest legislative and regulatory updates;
- the flexibility to complete the online final exam at a time that fits within your busy schedule.









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Order Form: CAMLI Privacy Training Programs			
Please Choose: ☐ PIPEDA ☐ Alberta ☐ British Columbia ☐ Quebec			
Name of Company			
Delegate Name			
Email Address			
Phone Number	Fax Number		
Street Address			
City/Town/Province	Postal Code		
Register online or Via: Phone, Fax, Email, or Mail	Province/Territory	Full price \$150+taxes	CAMLI member price \$125+taxes
O Cheque Enclosed	15% NB, NL, NS, PEI	\$172.50	\$143.75
Money Order EnclosedCredit Card	13% ON	\$169.50	\$141.25
	5% AB, BC, MB, NT, NU, QC, SK, YT	\$157.50	\$131.25
1. Amount Authorized [Please Print]			
2. Card Type: O MasterCard O VISA O American Express O Discover			
3. Name on Card:			
4. Number on Card:			
5. Billing Address:			
6. Expiry Date (month/year):			
7. Signature:			
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